



CGA
Curaçao Gaming Authority

Guidelines for the Certification of Independent Gaming Test Houses

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Contents

1	Introduction	3
2	Requirements for Inclusion	3
	2.1 Certificate.....	3
	2.2 Declaration of impartiality	4
3	The request for inclusion.....	4
4	Reporting Obligations.....	5
5	Technical standards recognized by the CGA	5
6	Notifications.....	5
7	Transparency and Public Listing.....	6
8	Contact and Support.....	6
9	Annex	6

1 Introduction

This policy sets out the requirements and process for entities that wish to be listed on the Curaçao Gaming Authority's (CGA) public Register of Recognized Independent Gaming Test Houses.

Inclusion of this list is dependent on an entity holding a valid certificate under Article 5.17 LOK.

Inclusion on this list :

- Confirms that the Gaming Test House meets CGA's standards for technical competence, impartiality, and regulatory suitability to provide testing services to Curaçao-licensed operators.
- Is based on a set of regulatory and procedural conditions, one of which is the possession of a valid certificate issued under Article 5.17 of the Landsverordening op de Kansspelen (LOK).
- Does not constitute an endorsement or guarantee by the CGA, but rather a recognition that the entity meets CGA's baseline criteria for inclusion.

2 Requirements for Inclusion

2.1 Certificate

In accordance with Article 5.17, paragraph 1 of the LOK, a certificate may be granted by the CGA for a period of up to three years to natural or legal persons who offer gaming-related services or goods to Curaçao licensees, excluding critical services and certain professions as described in paragraph 2.

The Gaming Test House does not need to be incorporated in Curacao.

The Gaming Test House must demonstrate sufficient knowledge, experience, and capacity as outlined in Article 5.17(3).

In order to comply with these criteria the Gaming Test House must demonstrate that they hold current and valid accreditation under BS EN ISO/IEC 17025, the international standard for the competence of testing and calibration laboratories. This accreditation must be issued by a recognized national or international accreditation entity that is a signatory to the International Laboratory Accreditation

Cooperation (ILAC) Mutual Recognition Arrangement (MRA) or another body such as the United Kingdom Accreditation Service (UKAS).

The scope of the accreditation must be relevant and sufficiently comprehensive to include the testing and certification services the applicant intends to provide against the standards recognized by the CGA. Specifically, the scope must explicitly cover testing against technical standards applicable to online gaming systems, random number generators (RNGs), game fairness, return-to-player (RTP) calculations, and other components required by CGA for compliance verification.

According to Article 5, paragraph 5 of the LOK the CGA shall make a decision within six weeks after receiving the application. This period may be extended once by a maximum of six additional weeks.

2.2 Declaration of impartiality

The Gaming Test House must also provide a signed declaration confirming that they operate independently from gaming operators and software suppliers. The Laboratory must maintain its independence and shall not participate, consult, or otherwise be involved in the design, development, programming, or manufacture of products associated with the gaming industry.

Furthermore, Laboratories must not have any interest in, or involvement with, manufacturers, distributors, or operators that could create a conflict of interest, compromising their impartiality in testing. The declaration must also confirm that their testing methodologies and reporting processes are free from any conflicts of interest.

3 The request for inclusion

The request for inclusion on the CGA list must include:

- Proof of ISO/IEC 17025 accreditation
- Organizational and governance structure
- A signed declaration of impartiality (as part of the Declaration and Data Privacy section within the Application Form)
- Any additional documentation requested by CGA

4 Reporting Obligations

Listed Gaming Test Houses are required to promptly notify CGA of any significant incidents or changes (Key Events/Incidents) that could have a significant impact on the structure of their business, compliance status, and their ability to deliver and uphold the testing framework.

Notifications must be submitted as soon as reasonably practicable, and no later than three working days after the Test House becomes aware of the event or issue. A non-exhaustive list of Key Events and Incidents is provided in the Annex below. Reports must be sent via email to incidents@cga.cw.

5 Technical standards recognized by the CGA

At present, the CGA has not established its own technical standards. However, it recognizes and accepts online gaming technical standards issued by the following jurisdictions:

- a) United States – specifically the states of New Jersey and Pennsylvania,
- b) Canada – specifically the provinces of Ontario and British Columbia,
- c) United Kingdom, and
- d) Malta

6 Notifications

Notifications must be submitted via email to: certification@cga.cw

Each submission must include the following information -

1. **Gaming Test House Application Form** which is available on the CGA website.
2. **Corporate details** of the Gaming Testing House.
3. **Details of the specific office or branch** that will be the primary point of contact with the CGA.
4. **Contact details** of a designated representative who can provide information regarding certificates.
5. **List of jurisdictions** in which the Testing House is accredited.
6. **List of accreditations**, including a certified copy of each accreditation document.
7. **Any other supporting documentation**, if applicable.

Providing the above information in this format enables the CGA to efficiently review and process the notification and determine whether further investigation or action is required.

7 Transparency and Public Listing

Register of Recognized Independent Gaming Test Houses will be a public list. Recognition may be withdrawn at any time should the Test House fail to meet any of the applicable requirements.

8 Contact and Support

Should you require any support or have further questions, CGA is available via email at certification@cga.cw.

9 Annex

A non-exhaustive list of Key Events and Incidents:

Event 1: Winding Up of Companies

Event 2: Change in Shareholding

Event 3: Changes in Key Positions

Event 4: Organisational Changes

Event 5: Address Changes

Event 6: Regulatory Investigations

Event 7: Criminal Investigations

Event 8: Loss or Suspension of Accreditation

Event 9: Security Breaches Involving Customer Data